

Service Technician

PDC Facilities, Inc. is a leader in the design/build of relocatable diagnostic imaging buildings, fixed-site MRI suite environments, and patient experience products that has been in the MRI business since its mainstream availability in the 1980s. We are currently seeking a strong candidate to join our patient experience team as a Commissioning Technician.

Responsibilities and Duties – Service Technician

- Ensure the delivery of commissioning products to the site
- Review the drawings internally and with the site Electrical Contractor
- Answer questions from the site regarding the installation of the Caring Suite
- Attend meetings pertaining to the scope of commissioning and the Caring Suite
- Perform Commissionings
- Be an internal point of contact for off-site commissioning techs
- Process improvements
- Ensures proper documentation is complete, accurate and logged in the Customer Relation Management Database
- Internal communication between service, training, shipping and manufacturing departments
- Close out meetings with techs, service and training department
- Use and continually develop leadership skills
- Track project performance, specifically to analyze completion of short and long-term goals
- Flexibility to travel ~50% of the time

Qualifications and Skills – Service Technician Preferred Skills:

- Associate degree (or equivalent experience) in Engineering Technology
- Knowledge of system level network architecture
- Understanding of standard AC wiring practices
- Familiarity with electric code
- At least 1 year of applied experience in a professional environment
- The ability to explain technical concepts to non-technical individuals and groups
- The ability to manage one's time within deadlines and the general direction of their supervisor
- Exceptional communication skills
- Strong MS Office Skills
- Organizational skills including attention to detail and multitasking ability
- Project Management Experience a plus

Salary:

Starting salary at \$28/hr. negotiable for the right candidate

Job Type: Full-time

Work Location:

Home Office - Hartland, WI

Reports To:

Field Service Commissioning Manager

*If interested, please email us your resume at pdcbiz@pdcbiz.com

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