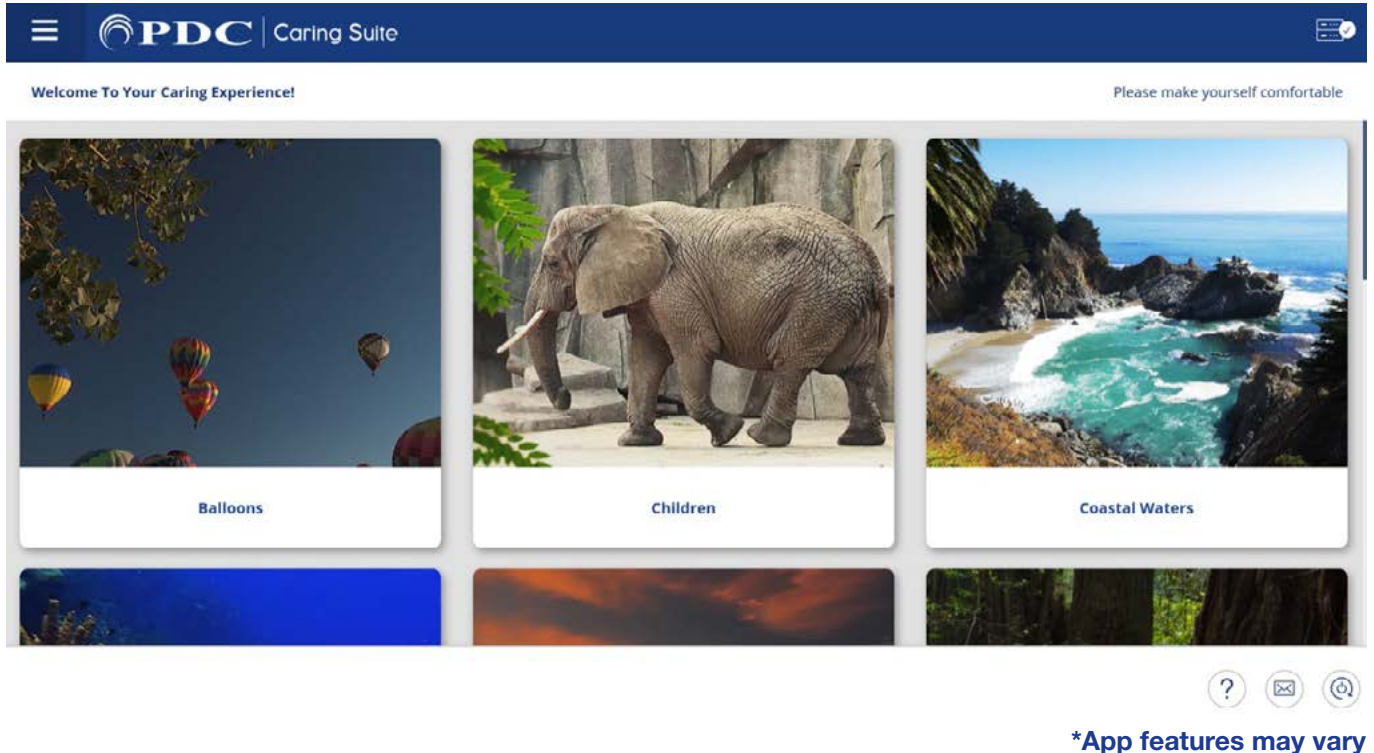




Essential Caring Suite™ App Quick Start

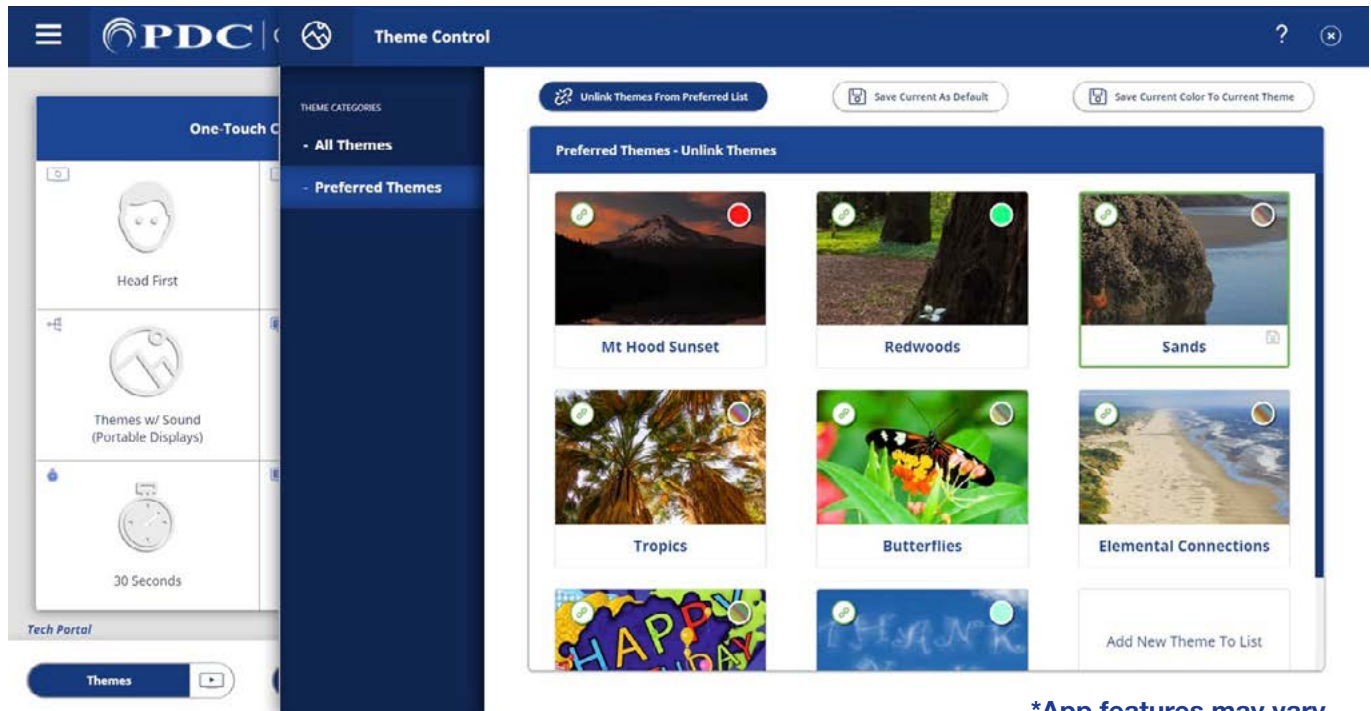


- **POWER ON TABLET:** Press power button, located behind right side of tablet screen. Green light indicates it's powered on. No need to power off tablet
- **WAKING TABLET:** Tablet will sleep if not used for a while. Tap to wake
- **POWERING ON/OFF SYSTEM:** Tap to wake tablet if sleeping. Tap **Power icon** at App bottom right, & tap **"Power On Suite."** Ensure power buttons on black PDC box below tablet are lit. To power **OFF** system, tap App Power icon, & tap **"Power Down Suite."** No need to power off black PDC box
- **ESSENTIAL PORTAL:** Tablet launches into "Essential Portal" – the main App view. If not in this Portal, tap the **3-bar Menu icon** at top left, & tap **"Essential Portal"**
- **SELECTING VIDEO:** Ensure Input 1 (or the Input designated for the Caring MR Suite) is selected on the Blackbird HDMI Switch. Press the **"Switch"** button on the HDMI Switch if needed to change Input sources. Tap a **Theme image** to start Theme video on the Video Display. To play alternate sources, press the **"Switch"** button to change to the desired Input. Setup and play video on the device as usual
- **AUDIO:** If audio is integrated with headphones, use **patient audio system controls** to adjust volume
- **TROUBLESHOOTING LOST CONNECTION: If Rack icon in upper right turns red:**
 1. Ensure Power buttons on black PDC box are on / lit up. If not: a) Press to turn on b) If not powering on, check cable connections
 2. Tap **Power icon** at bottom right & tap **"Restart Tablet Toolkit"** – or physically power off & power on tablet



FOR SUPPORT OR QUESTIONS CONTACT:

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*App features may vary

- TROUBLESHOOTING VIDEO: If there is no video on Video Display or message says "Waiting for Connection":**
 - 1) Ensure Display battery is not dead
 - 2) Ensure Theme is selected or DVD is playing
 - 3) Move Display 4+ ft from magnet, power off, wait 15 seconds, & power back on**If Video Display message says "Please check the Tx input signal":**
 - 1) Ensure Theme is selected or DVD is playing
 - 2) Ensure proper input source is selected on HDMI Switch, if applicable
 - 3) Ensure HDMI connections are secure
 - 4) Tap Power icon at App bottom right, & tap **"Restart Server"**
 - 5) Power cycle Audio Video Control computer by using power button on right side of Black PDC box
- TO EDIT NUMBER OF THEMES SHOWN:**
 - 1) Tap the **3-bar Menu icon** in upper left
 - 2) Tap **"Technologist Portal"**
 - 3) Tap **Mountain icon** in the upper right corner of Preferred Theme box
 - 4) Tap **"Unlink Themes from Preferred List"** & tap to remove any Themes you don't want shown. Re-tap the **"Unlink"** button when complete
 - 5) To add Themes, scroll to bottom of Themes, tap the **"Add"** option & tap any Theme with a red broken link to add back to your shown Themes. Tap **Save icon** at top when finished. Tap **Menu icon** in upper left, & tap **"Essential Portal"** to return to your main view.

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More Resources



For **Training** needs, please contact **Jessica** at jessica@pdcbiz.com