



## DISABLING LIGHTING APP

- Tap Menu icon in upper left, & tap "Tablet Toolkit"
- Tap blue "Software" box
- Tap "Admin Software" at top & enter:8675309
- In the blue column, find & tap "SW: lightingd"
- If Enabled - tap the blue "Disable" button
- If Disabled - tap the blue "Enable" button, & then tap "Disable"
- Repeat above process on any additional tablets
- When complete, tap the Power icon at bottom right, & tap "Reboot Tablet" on all tablets
- If the Caring Suite Play button is missing, follow the above 3 steps to return to the Admin Software menu, find "versad" & tap the "(Re)Start" button, & then "Enable" button if needed
- If not resolved, power cycle the computer and Red drawer in the equipment room, following the Troubleshooting handout, and re-try the above step after